

Ryan Souza Sá Teles

Software Engineer · São Paulo, Brazil

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SUMMARY

Backend-focused Software Engineer at Nubank, previously at BTG Pactual, building production APIs and internal tools, with experience in reliability for partner integrations and in developer experience.

EXPERIENCE

Software Engineer

Nubank

São Paulo, Brazil

Aug 2026 – Present

- Diagnosed a silent partner-integration failure that dropped **33% of updates** (~2,000 of 6,000) in a week: built **monitoring and diagnostic logging** to trace it, then fixed it, bringing **update loss to zero**.

Associate Software Engineer

Nubank

São Paulo, Brazil

Jun 2025 – Aug 2026

- Led development of the **My Trips screen** with BDC, Nubank's server-driven UI framework: defined requirements, split tasks, coordinated stakeholders, and built the backend integration and screens.
- Designed, built, and launched a **back-office tool** for high-net-worth travel clients; **adopted by 45%** of support agents and engineers within one month, cutting average ticket resolution **from 3 days to 1**.

Software Engineer Intern

Nubank

São Paulo, Brazil

Aug 2024 – May 2025

- Added a user-product lookup to a support tool used daily by **300+ agents**, speeding up on-call.

Software Engineer Intern

BTG Pactual

São Paulo, Brazil

Jul 2023 – Nov 2023

- Built **10+ REST endpoints** in Go and PostgreSQL for incident tooling; **p95 latency down 30%**.
- Reworked CI/CD with multi-stage Docker builds, cutting **build times by 70%** for Azure services.

USPCodeLab · Tutor — mentored **30+ students**; **95%** shipped their first web app

Apr 2023 – Jun 2023

OPUS Software · Software Engineer Intern — full-stack app in React and Spring Boot

Aug 2022 – Apr 2023

Take Blip · Chatbot Developer Intern — retry pattern cut API failures by **75%**

Apr 2022 – Jul 2022

SKILLS

Languages: TypeScript, Python, Go, Java, Clojure

Frameworks: Node.js, React.js, Flutter, Gin, FastAPI, Flask, Spring Boot, REST

Data & DevOps: Datomic, AWS DynamoDB, PostgreSQL, MongoDB, Docker, CI/CD, Linux

Spoken: Brazilian Portuguese (Native), English (Professional)

PROJECTS

Rinha de Backend

Nginx, Go, PostgreSQL, Gatling

Concurrent debit/credit API within 1.5 CPUs and 550 MB (Nginx load balancing, connection pooling, PostgreSQL tuning); load-tested with ~60K requests: **99% under 7 ms, zero balance inconsistencies**.

Amortiza — Google Play

Flutter

Loan and amortization simulator with **100+ downloads**; end-to-end delivery and Supabase backend.

lichess4chess — Chrome Web Store

TypeScript, React

Chrome extension used by **850+ people** in 2026 across the US, Asia, Europe, and Brazil.

EDUCATION

University of São Paulo (USP), Brazil

Bachelor of Science, Information Systems

May 2021 – Dec 2025